

RESPONSES TO VENDOR QUESTIONS

June 6, 2022

RFID Self-Checkout and Tagging System

for

Garfield County Public Library District

Solicitation Number: RFP #22-001

REQUEST FOR PROPOSAL DATE: June 1, 2022

PROPOSALS DUE : July 1, 2022

Question	Answer
<p>Can you please clarify if you are looking for a software only self-checkout solution to be installed on library-provided computers or if you are looking for us to provide an all-in-one self-check kiosk (hardware and software)?</p>	<p>GCPLD is looking for a software only self-checkout solution to be installed on library-provided all-in-one computers. In addition to software, the vendor will be expected to provide RFID reader / barcode scanner equipment that integrates with the library-provided computers.</p>
<p>Will you be retagging your current RFID tagged materials? If you are retagging your current materials will GCPLD be tagging the collection?</p>	<p>GCPLD prefers to avoid retagging current RFID tagged materials by working with a vendor whose equipment and software can be configured to support multiple data models, including ITG Model ID#16, ISO 15693, and ISO 28560 tags and reprogram current RFID tagged materials to the new standard format. GCPLD can send sample tags to potential vendors for testing.</p> <p>If retagging current RFID tagged materials is the only viable solution, GCPLD will determine how this work will be completed.</p>
<p>Can you please clarify which specifications are mandatory?</p>	<p>The specifications in Section III. Functional Requirements and Configuration are mandatory. The vendor must have references that can attest to these specifications in a library.</p>
<p>Page 8. II.18 Response to Specifications, notes "... the Technical Requirements and Training and Service sections (V and VI)." However, sections V and VI are on pages 19-20 and are listed as V. Total Project Cost and Five-Year Maintenance Cost and VI. Project Implementation Plan and Timeline, not "Technical Requirements and Training and Service". Can you please clarify?</p>	<p>This is an error that resulted from a reorganization of the structure of the RFP. The corrected language is below:</p> <p>II.18 Response to Specifications</p> <p>Bidders must respond to every requirement contained in the Functional Requirements and Configuration and Technical Specifications sections (III. and IV.) of the RFP using the following criteria specified below:</p> <ul style="list-style-type: none"> ● YES. Feature, function, product, or service is available as requested and is fully operational using the version proposed and operating at Library sites. ● NO. Feature, function, product, or service is not available as defined ● PLANNED. Feature, function, product, or service is not currently available but is firmly committed to a release to be delivered in the next 12 months.

<p>Can you please provide the quantity of RFID tags you are requesting for new materials? Do you want media tags and if so, how many?</p>	<p>GCPLD processes in-house approximately 3,000 items per year for which library staff manually affix and program RFID tags. GCPLD does not use RFID CD/DVD hub tags.</p>
<p>Do you want us to quote a credit card terminal and if so who is your payment processor?</p>	<p>GCPLD is seeking the vendor's recommendation for a new credit card terminals or a method to integrate existing credit card terminals with the self-check system. Alpine Bank is the payment processor, partnered with Fitech/First American Payments, and the gateway platform is TSYS.</p>